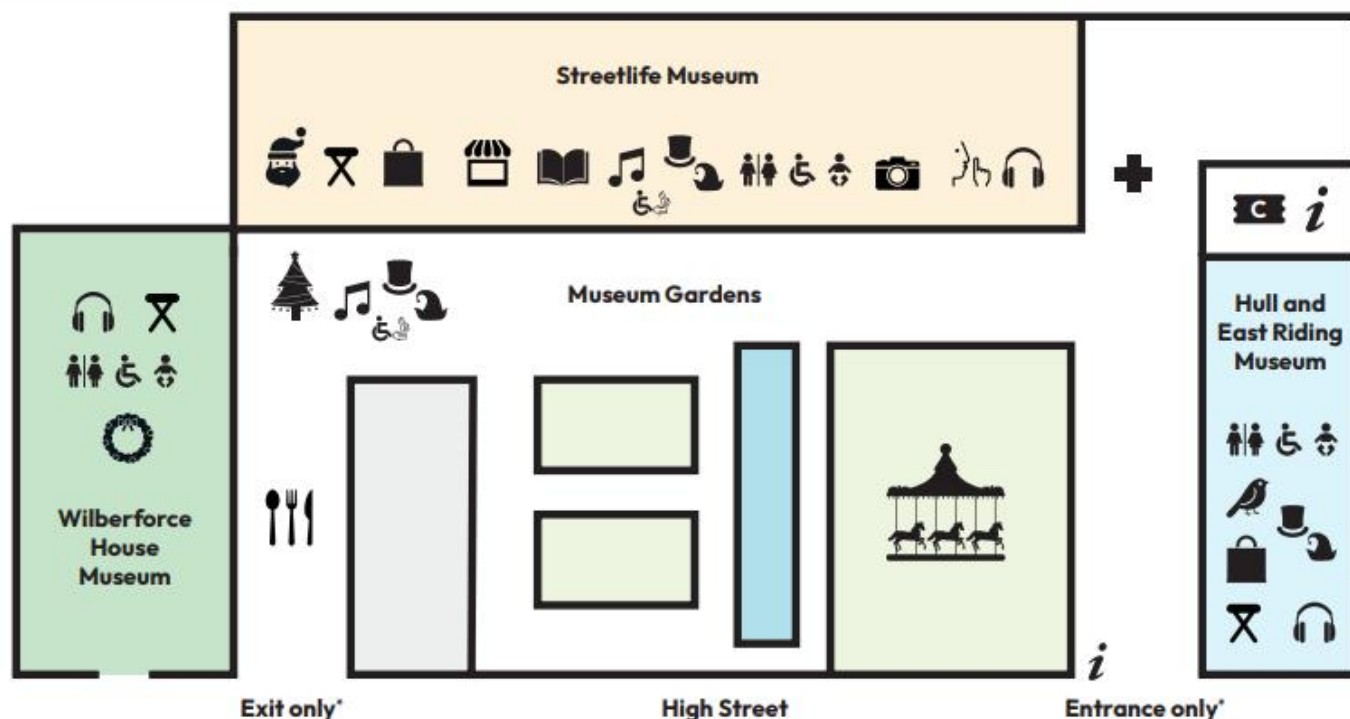


VICTORIAN CHRISTMAS

Access Guide

SATURDAY 29TH - SUNDAY 30TH NOVEMBER

Hull Museums Quarter, High Street. 11am-4pm, Free entry



Visitor services

i Information point

+ First aid

Headphones A small number of ear defenders and sensory resources are available to borrow from the front desk of each site.

Things to see and do, free activities

- Live Music
- Christmas characters and performances
- Storytelling
- Christmas wreaths and stars craft activity
- Christmas robins and garlands craft activity
- Victorian selfies opportunity

Charged for activities

- Carousel** - £3 per ticket, or 4 tickets for £10. Under 3s go free.
- Carousel ticket sales** - cash and card payments
- Father Christmas Grotto** - prebooked tickets only, Streetlife Museum upstairs galleries

Food, drink and shopping (£)

- Food court area with stalls selling hot and cold food and drink, including vegetarian and vegan options.
- Christmas market stalls and pop-up shops
- Museums gift shops

Hull Museums & Gallery

Hull Culture & Leisure

Hull City Council

Arts Council England

Arts Council England

Working in partnership

HULL MARITIME YORKSHIRE

SPITFIRE SERVICES
Fire Protection Services & Products throughout the UK

*Please note to help ensure a smooth visitor flow, a one-way system with a set entrance and exit will be in place in the museums quarter. We understand this won't be practical for all visitors so please just ask the gate stewards if you need assistance.

VICTORIAN CHRISTMAS

Access Guide

SATURDAY 29TH - SUNDAY 30TH NOVEMBER

Hull Museums Quarter, High Street. 11am-4pm, Free entry

Getting to and around our event



All of our sites are wheelchair accessible.



Assistance dogs are welcome at our sites. Water bowls are available for assistance dogs at the museum front desks, please just ask.



For visitor safety a designated main entrance and exit will be in place at the event. These are marked on the map. We understand that this will not be practical for all our visitors, so exceptions will be made where needed. Please just let the stewards at the entrances and exits know if you need their assistance.



An accessible map of High Street is also free to download on our website and print outs can be picked up at the information point.



A small number of foldable portable stools are available to borrow from the front desks of the Wilberforce House Museum, Hull and East Riding Museum and Streetlife Museum.



Ear defenders and sensory resources are available to borrow from the front desk at each site, please just ask a member of staff.



Viewing areas for people with access needs will be available by the performance areas in the Museum Garden and the Streetlife Museum. Please just let one of our team in the area know if you would like to use this.

Quiet Space

A small quiet breakout space will be available in the Streetlife Museum. Please just ask at the Streetlife Museum front desk if you'd like to use this space.

Other Quieter Areas

We expect the event to be quietest 10am-12pm on the Saturday and 11am-1pm on the Sunday.

The musical performances and carousel will likely be the noisier activities.

The craft activities, storytelling and horse and carriage rides will be quieter activities.

The galleries of Hull and East Riding Museum, Streetlife Museum and Wilberforce House will be open as usual and will likely be quieter than other areas, particularly the upstairs spaces.

British Sign Language- BSL Interpreted performances

Each day there will be a number of performances and acts that are either British Sign Language interpreted or feature British Sign Language. These include:

- Hull Visual Choir
- Christmas Characters
- Interactive Pantomime Storytelling
- Songs and stories with Hull Libraries.

Please see the event guide for each day for the times of these BSL interpreted performances. Copies of this will be available to pick up on the day or can be downloaded from www.hullmuseums.co.uk

Accessible Toilets



Toilets are available at all sites including an accessible toilet and baby change.



The nearest Changing Places are at The Guildhall on Alfred Gelder Street and in Trinity Market (accessed via a RADAR key which can be collected from any market vendor).