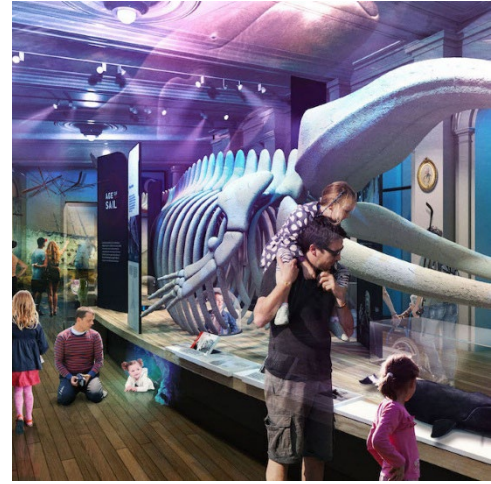


Hull Museums & Gallery



Hull Maritime Museum – Visual Story

Hull Maritime Museum has objects, paintings, photographs, films and natural history relating to the fishing, whaling and general maritime history of Hull.



We are expecting the museum to be busy, especially to start with.



It is free to visit the museum.



You will need to order a ticket online before you come.

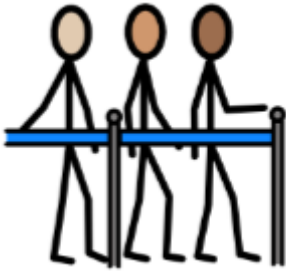


If you want to visit us with a group of 10 or more people you need to book via our website <https://www.hullmuseums.co.uk/group-visit>. If you need support with this call 01482 318 733 or email museums@hcandl.co.uk



If you come without a ticket you may have to wait a long time to get in.

If we are really busy you might not be able to come in.



When you arrive you might need to queue.

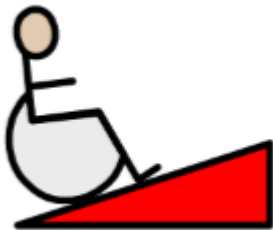
Arriving



There is blue badge parking available behind City Hall (across the square from the museum entrance). The nearest multi-story carpark is at Princes Quay.



The train station is about a 6 minute walk away (about 500m).



There is a ramp on the right hand side as you enter the museum and steps in the middle leading straight up to the door.



You'll be welcomed by one of our staff members wearing black trousers and a black or blue polo shirt. When it's cold they might be wearing a black or blue jacket or jumper.



We have sensory resources like ear defenders, coloured filters for reading, a magnifier and a fidget toy available to borrow at the front desk.

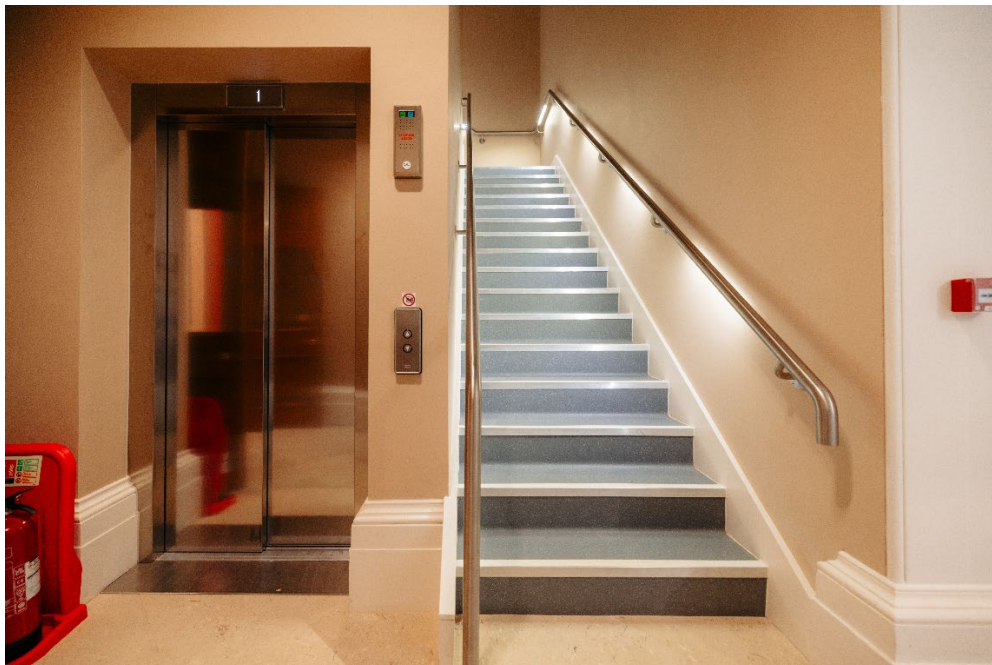


On the main information boards, there are symbols showing the most important information. There are QR codes you can use to access a BSL version and an audio version of the information.

Getting around



There are 4 floors. Basement, ground floor, first floor and second floor. You come into the building on the ground floor.



You can reach them using the lift or stairs.



There is a high ceiling in the middle of the building.



Some of the doorways and walkways are narrow.



There are alternative routes.



There are lots of chairs around the gallery for you to sit on.



The museum has lots of hands-on activities.



There are lots of objects, films and paintings on display.

Basement



The basement has a museums store that you can book a tour of. Tickets are available from our website.



There is an accessible toilet with a changing bench and hoist in the basement. You can access this by pressing the intercom button.

Ground Floor



There is a café on the ground floor.



The café sells hot meals, hot and cold drinks, sandwiches and cakes. It can be busy at lunchtime.

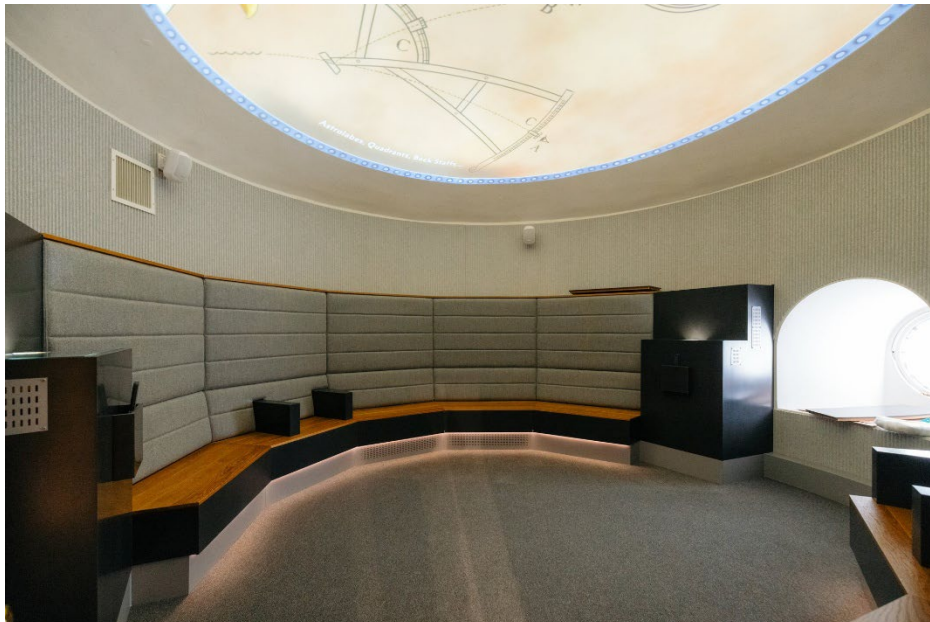


There is a shop on the ground floor where you can buy gifts and souvenirs.

First Floor



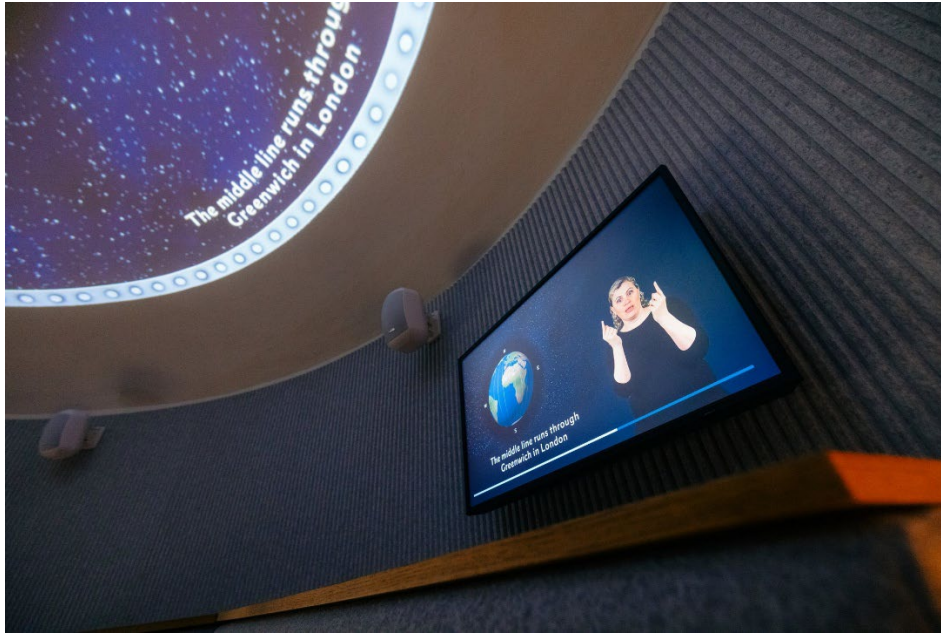
The first floor has a planetarium. This is a round room with a projection on to the ceiling.



There is limited seating but you can also sit on the floor if there is space.

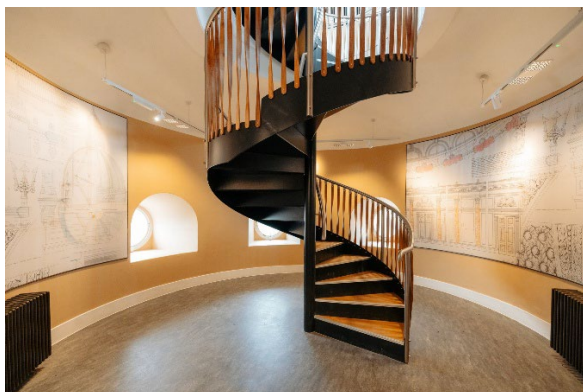


You will need a ticket for a planetarium show. Tickets are available from our website or from the front desk.



The show is about 10 minutes long. There are subtitles and BSL on another screen.

Second Floor



The second floor has a spiral staircase leading up to a turret room.

Sensory Information

Lighting



The building has natural light, apart from in the basement.

Flooring



The building has a mixture of carpet, hard wood, tile and laminate flooring.

Noise



There are some audio posts.



We expect it to be quite noisy during busy periods, between 10am and 2pm.

We hope you enjoy your visit and we would love to hear about your experience. You can get in touch by calling 01482 616 398, emailing museums@hcandl.co.uk or through Hull Museums Facebook ([@FerensArtGallery](https://www.facebook.com/FerensArtGallery)) and Twitter ([@HullFerens](https://twitter.com/HullFerens)).

Other resources



To find out more you can look on our website
<https://www.hullmuseums.co.uk> to see;



Visual Stories about visiting all our sites

Symbols

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